

OCT 07 2005

PATENT
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NO 99P07449US02IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

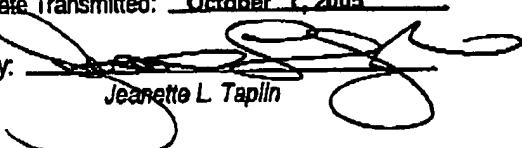
Applicants: Xu, et al.

CERTIFICATE OF FACSIMILE TRANSMISSION

Serial No.: 09/241,335

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Filed: February 1, 1999

Facsimile Number: 571-273-8300
No. of Pages: Amendment (8)
Date Transmitted: October 7, 2005Title: Interactive Voice Response
Systems with General-
Purpose BlocksBy: 
Jeanette L. Taplin

Group Art Unit: 2645

Examiner: Ovidio Escalante

Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313-1450AMENDMENT G

Sir:

*OK to
enter
OE-*

In response to the Final Office Action of August 11, 2005, please amend the
above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page
two (2) of this paper.

Remarks/Arguments begin on page six (6) of this paper.